



## **Training and General Resources Guidance Sheet**

This document outlines how to use the training materials, listed under 'T' in the Resources Section on this website. The materials are designed to help get UK based social housing staff and residents thinking about how they can save energy.

The PowerPoint slides on offer show how to set up an Energy Ambassador model and training for Social Housing Association (SHO) staff.

### Energy Ambassador Model

- The Energy Ambassador training can consist of 2 to 3 days depending on requirement.
- Day 1 and Day 2 slides have previously been used for actual training and will take one day each. Incorporated are videos to assist the trainer.
- In the Resources section, you can find reports on various topics and publicity material such as flyers, posters and a bespoke training video. These will help you support the Energy Ambassadors and residents.

### SHO staff training

- In order to give your residents the best support to be either Energy Ambassadors or to simply save energy, you will need to train your staff. The staff training provides advice on how to save energy in the home, and will help colleagues think about how they can support residents.

To support both staff and resident training you will need publicity materials. Under 'P' for Publicity are the TRIME postcard 'Want to save money on your energy bills?' and the leaflet 'What is TRIME?', and the 'TRIME Top Tip Pack'.

We also suggest you prepare a script for telephone calls/ door knocking and use the TRIME poster and 'What is TRIME?' leaflet during the recruitment phase of staff and residents.