

# TRIME Energy training for Energy Ambassadors





TRIME is a Pan-European project helping social housing customers reduce their energy use; enabling them to save money and live a healthier lifestyle.



**[name of your pilot area here]**

## *‘Housekeeping’:*

- Fire exists / planned drills
- Facilities
- Health and Safety
- *(Break may not be necessary as should take around 1 hour 30 minutes for this last piece of training)*

Welcome!  
Welkom!  
Bienvenue!  
Bienvenida!



# Aims for Today?

# Aims

1. How to use the App - My Services  
*(This is optional and only if you want to use a special tool to show energy saving. See separate slide pack - TRIME EA Training - Day 3 - how to use My Services App )*
2. Group discussion about next steps and being an Energy Ambassador

# How to help residents see their energy savings

- The TRIME project used an App called ‘My Services’, developed by Intent Technologies. The App helps residents see how much energy they are saving.
- If you are going to train residents to use an App, or online tool, for showing energy savings then please refer to the slide pack - *TRIME EA Training - Day 3 - how to use My Services App*



# Group Discussion and Planning

# Engaging with your **community**

- Hold a coffee morning for friends, give everyone a copy of the leaflet and talk through the 'top tips' on saving energy
- Keep an eye out for people who are struggling to stay warm and refer them to the Resident Involvement Officer
- Lend people items from the TRIME Tool kit
- Use TRIME Website



# Working with your local **Resident Involvement Officer**

Find out what activities are happening locally such as:

- Resident meetings and events;
- Could you host a 'tariff switching' session?
- Write an article for your resident newsletter
- Attend relevant forums
- Put up posters
- Send out leaflets
- Use social Media

# Energy Ambassador **Key Skills**

What do you think makes a good Energy Ambassador?

## **Good communicator:**

Able to talk to neighbours in a clear way without complicating key messages

## **Organised:**

Manage time efficiently when arranging community events, making appointments with neighbours

# Energy Ambassador **Key Skills**

## **Strong sense of community:**

Wants to get involved, meet neighbours and help them to save energy

## **Passionate about the environment:**

Interested in saving energy and money

**R** **E** **C** **A** **P**

# Well Done



# TRIME

You are now officially TRIME Energy  
Ambassadors